

USDA TARGET Center

Reframing the Perspective on Disability

April 21, 2014



TARGET Center



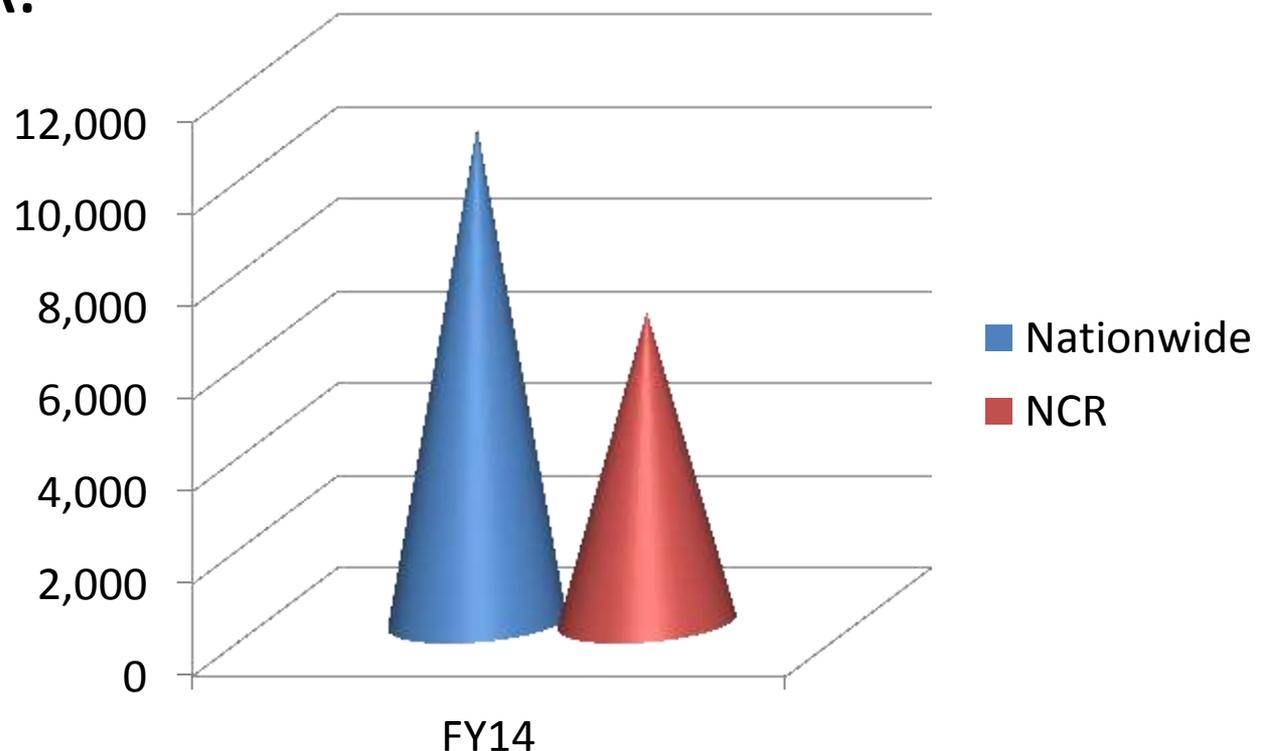
Technology Showcase



TARGET Center Vision



- To *positively impact the lives of individuals with disabilities* who provide and obtain resources from USDA.



TARGET Center Mission



- To provide an *integrative center for disability-related activities* that enhances the Department's *employer of choice* capability for individuals with disabilities.



TARGET Center Programs



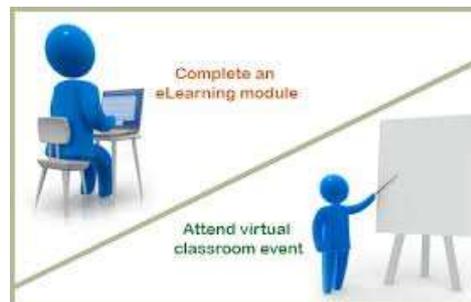
- Accessibility
- Interpreting Services
- Ergonomics
- Education



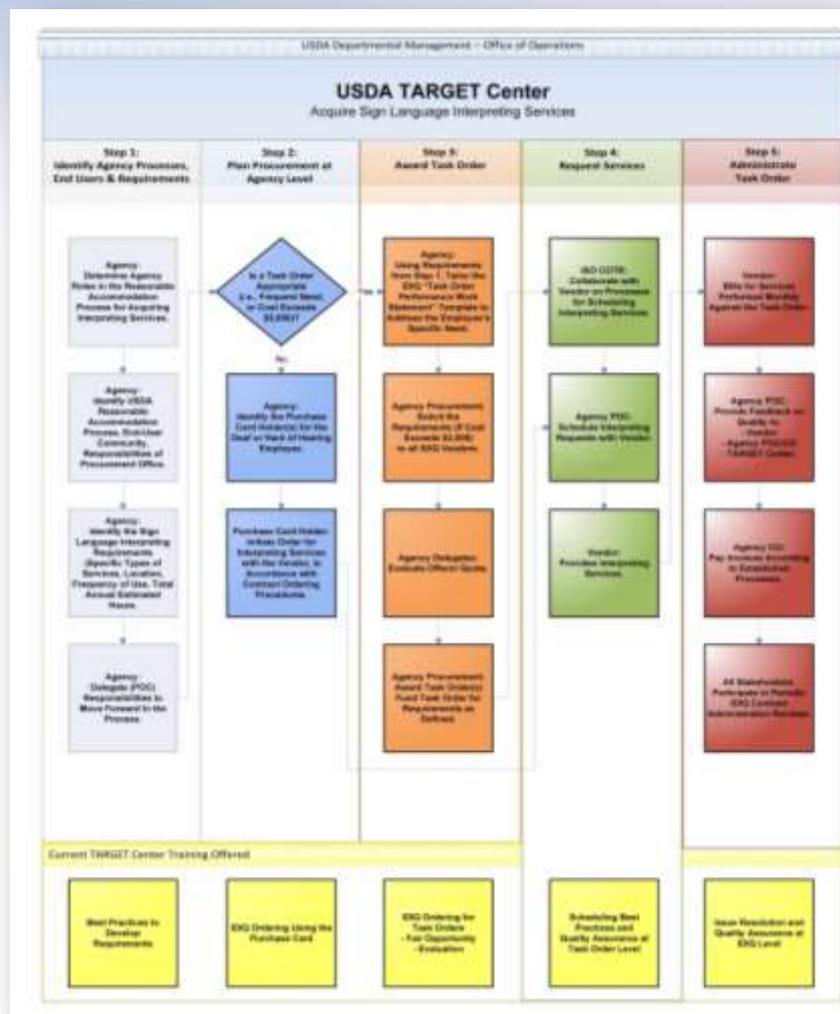
Featured Nationwide Services



- Needs Assessments (AT & Ergo)
- National Loan Program
- AT & Training Requests
- Web-based Education
 - Discovery Series
 - Events Direct *NEW
 - Ability Awareness Flipped Training *NEW



Interpreting Services Program





USDA Office of Operations
TARGET Center
United States Department of Agriculture

TARGET Center Home Programs Services Technology

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Eye Control at the TARGET Center

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Next 1:34:14

Popular Topics

- Accessibility
- Ergonomics
- TARGET Discovery Series
- Education
- Interpreting Services
- Emergency Preparedness
- Technology Showcase

Stay Connected

What is the TARGET Center?

The U.S. Department of Agriculture (USDA) established the Technology & Accessible Resources Give Employment Today (TARGET) Center in 1992 to utilize the power of technology and provide impactful services related to improving accessibility and contributing to the complete employment experience of individuals with disabilities.

Vision: To positively impact the lives of individuals with disabilities who provide and obtain resources from the USDA.

Mission: Provide an integrative center for disability-related activities that enhances the Department's employer of choice capability for individuals with disabilities.

Featured Technology

Microsoft Surface Pro 2
10.6" touch screen tablet running Windows 8.1



220 Videophone
The 220 Videophone is a videophone that allows deaf or hard of hearing individuals to use sign language to place phone calls.



Kurzweil 3000
An assistive technology, text to speech, learning tool that supports the concept of Universal Design for Learning with a suite of powerful reading and writing tools.



Our Customers

USDA Federal Public International

USDA Employees



TARGET Center services are available to USDA employees across the country at no cost.

[More]

Our Nationwide Impact

TARGET Discovery Series:
Videos FY13: 7,206 ► FY14 Q1: 1,816

Assistive Technology:
CAP Requests FY13: 130 ► FY14 Q1: 42

Ergonomic Assessments:
Assessments FY13: 209 ► FY14 Q1: 54

Educational Events

• Caring for the Land and Serving All People Through Assistive Technology - 04/22/2014

• Take Our Daughters and Sons to Work Day - 04/24/2014

• TARGET Interactive Technology Series: Face-to-Face Communication with USA Dues - 04/29/2014

• TARGET/CAP PAC Initiative Webinar - 04/30/2014

• TARGET Center Technology Showcase - 05/07/2014

• Discover Universal Design for Workplace Education - 05/14/2014

My TARGET Center

- Browse About Our Site
- Get Adobe Reader
- Join Mailing List
- Online Support Request
- AT and Training Request
- TARGET at Your Event



Computer/Electronic
Accommodations
Program



Public Accessibility and Communication Initiative

Derek Shields
Program Manager

April 22, 2014

CAP Overview

- CAP was established in 1990 as the DoD's centrally funded program to provide accommodations
- Partnerships with 68 Federal agencies and 53 Military Treatment Facilities
- Mission: To provide assistive technology and accommodations to ensure people with disabilities and wounded Service members have equal access to the information environment and opportunities in the DoD and throughout the Federal government



CAP Customers

- Federal employees with disabilities
- Federal managers ready to hire and accommodate
- Federal employees that develop a disabling condition
- Federal employees returning from a Workers' Compensation injury
- Teleworkers with disabilities
- Wounded, ill or injured Service members



CAP Services



- Provide assistive technology and training
- Conduct needs assessments and technology demonstrations
 - CAP Technology Evaluation Center in the Pentagon
- Provide training on disability diversity and inclusion solutions and on creating an accessible environment
- Support the compliance of federal regulations

Public Accessibility & Communication (PAC)

- PAC Initiative provides assistive technology to increase access to federal programs and services for federal employees and members of the general public with disabilities
 - Members of the public have access to direct onsite services, including *customer service centers*
 - Includes accommodations for *federal employment and training centers* to ensure access throughout the recruitment and employment experience
- CAP PAC Quick Tip Video:
www.cap.mil/Programs/ProgramAccessibility/PAC.aspx



CAP PAC Assistive Technologies

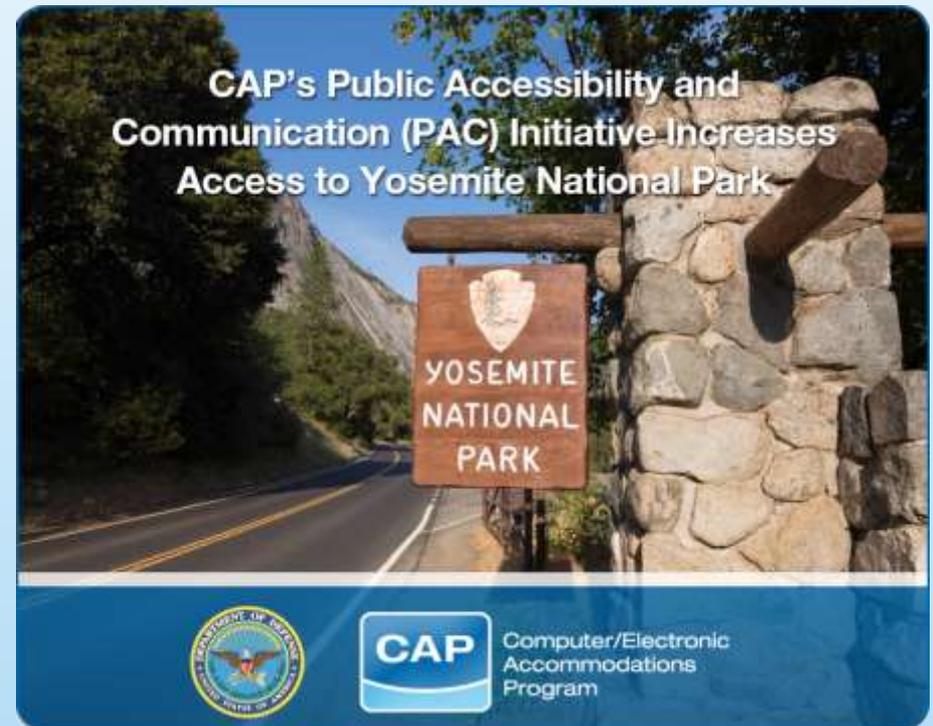
- **Cognitive:** Screen Magnification/Reader Software, Assistive Listening Devices (ALDs) and Educational Software.
- **Communication:** Voice Amplifiers, Augmentative Communication Devices
- **Blind/Low Vision:** Closed Circuit Televisions (CCTVs), Screen Magnification/Reader Software and Audio Output Devices, and Braille Displays
- **Deaf/Hard or Hearing:** Teletypewriters (TTYs), Assistive Listening Devices (ALDs), and Deaf-to-Hearing Communication Devices
- **Dexterity:** Alternative Keyboards, Alternative Pointing Devices, and Speech Recognition Software (at Training Centers to support speech users who have current voice files).

CAP PAC Customers

- Department of the Army
- Department of the Navy
- DoD Human Resources Activity
- Defense Acquisition University
- Defense Threat Reduction Agency
- Department of the Interior, National Park Service
- Department of Labor, Occupational Safety and Health Administration
- Department of State
- Department of Veterans Affairs, Veterans Health Administration
- Pension Benefit Guaranty Corporation

PAC Case Study: Yosemite National Park

- Yosemite National Park has approximately 4 million visitors
- Previously had ALDs and produced videos in ASL. They also had Braille copies of their publications, captioned media and a full-time ASL interpreter
- Requested Interpretypes, face to face communicators between deaf and hearing people. Now available at Visitor Centers and other locations where Rangers interact with public



PAC Case Study: Sequoia & Kings Canyon National Park

- Sequoia & Kings Canyon National Park has approximately 1.5 million visitors
- Previously had ALDs and captioning for all park films shown in visitors centers along with audio descriptions
- CAP provided over ear wireless microphones that work with existing ALDs



www.cap.mil



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CAP Customers

Accommodation Solutions

Programs

Training & Outreach

About CAP

Public Accessibility and Communication (PAC) Initiative

Under the PAC Initiative, CAP provides assistive technology to help increase public access to federal services and information for people with dexterity, hearing, vision, communication, and cognitive disabilities.

1 2 3 4 5



Request an Accommodation

Ready to place a request for an accommodation? [Start here](#). Need to [browse assistive technology](#), or help to determine the appropriate accommodation to meet your needs? We can help!

Get Started NOW!

Explore CAP

Webinars

Webinars



Request Form

FAQ

CAP FAQ's

Need Assistance?

Contact us from 8am-5pm Eastern Time by phone at (703) 614-8416, (571) 384-5629 VP, or anytime by email at cap@mail.mil.

Recent News & Upcoming Events

Recent News

- ▶ [Public Accessibility and Communication \(PAC\) Initiative](#): Under the Public Accessibility and Communication (PAC) Initiative, CAP provides reasonable accommodations and assistive technology to increase access to federal programs and services for federal employees and members of the general public with disabilities
- ▶ [NBC Washington, Channel 4 \(NBC4\) Story on The Computer/Electronic Accommodations Program \(CAP\)](#): NBC4's news feature story on the Computer/Electronic Accommodations Program

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